



## Welcome to Shore Power Hamburg

Further confirmation of our role as a pioneer can be seen by the high number of visitor inquiries for our shore power plants.

We have been welcoming visitor groups from all over the world ever since the launch of our first shore power plant at the Cruise Center Altona in 2016.

We have seen an increasing number of visitor inquiries following the constant expansion of further shore power plants for the cruise and container sector.

To meet this increasing demand, we have introduced a visitor management system within our company in order to handle your request in the best possible way.

This information flyer shows you how visitor registration works and what you need to know in advance.

With the introduction of our visitor management, we as the Port Energy Solutions department want to offer the best possible service and, in addition to the coordination effort, we also make our best experts available. In this context, we have introduced a fee for the different visitor packages. We ask you to take this into account. The request for payment will be made in writing form after the visit has completed.

**Hamburg Port Authority AöR**  
Neuer Wandrahm 4  
20457 Hamburg / Germany

E-Mail: [shorepower@hpa.hamburg.de](mailto:shorepower@hpa.hamburg.de)  
[www.hamburg-port-authority.de](http://www.hamburg-port-authority.de)



**INFO FLYER SHORE POWER**

**VISITOR**

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**PORT IS WHAT WE DO**

**Pushing decarbonization  
into the port of Hamburg**

## Your Visit in 3 Steps:

### Step 1

Create your request and send it to [shorepower@hpa.hamburg.de](mailto:shorepower@hpa.hamburg.de)

**Note:** Please send your requests at least 3 weeks in advance

### Step 2

After accepting your request, we will send you a form. Please complete this form by providing details of:

1. Number of participants (max. 10)
2. Dates
3. Specific interest & visitor package

### Step 3

After receiving your completed form, we check the availability. You will then receive a notification from us regarding your submitted data.

## Preparing for your visit

### 1. Bring your own PPE. These include:

#### This includes:

- a. Safety helmet
- b. Safety shoes
- c. High-visibility vest

### 2. You are usually required to organize your own transport to the shore power locations.

## Packages and prices:

### Package 1: Intro

Duration: approx. 1.5 hours  
Number of locations: 1  
(terminal selection is coordinated)  
Type: Guided technical tour,  
**Price: 400 €** plus VAT

### Package 2: Advanced/Experts

Duration: approx. 3 hours  
Number of locations: 2  
(terminal selection is coordinated)  
Type: Guided technical tour,  
**Price: 700 €** plus VAT

### Package 2: Advanced/Experts

Duration: approx. 5-6 hours  
Number of locations: 3  
(terminal selection is coordinated)  
Type: Guided technical tour,  
**Price: 1200 €** plus VAT

## Rules and Regulations

For a smooth process, we kindly ask you to stick to the following Rules at the terminals:



- Subject to ISPS codes



- Travel on the terminals is done with the accompaniment of a HPA vehicle or terminal personnel



- PPE: Safety helmet, safety shoes, high-visibility vest (life jacket)



- Exercise the utmost caution when entering quay facilities and work areas. The basic rule is to always stay in the group



- Smoking is strictly prohibited



- Photography and filming are strictly prohibited



- In addition, the general safety instructions of the terminal operators apply.